

Hertfordshire Constabulary Integrated Performance Framework Measures Linked to the Community Safety and Criminal Justice Plan 2022-27

Business Area	Measure	PF Pillar
CJ & Custody	Address the challenges presented by court backlogs	Preventing Offending
CJ & Custody	Manage offenders effectively with a focus on rehabilitation and diversion	Preventing Offending
CJ & Custody	Improving file quality	Increasing Trust
CJ & Custody	Police referrals into drug treatment (Public Health England) Custody and CYP, IOM (Not necessarily the totality of referrals, see MH crisis etc.)	Working Together
CJ & Custody	Monitor Number of Out of Court disposals (Adults and Children)	Preventing Crime
CJ & Custody	Expand use of drug testing on arrest	Preventing Crime
CJ & Custody	Improve attendance at first hearing	Preventing Offending
Cyber	Reduce the number of cyber and economic / fraud crime / preventing of cybercrime and economic crime	Preventing Crime
EBP	Increase the use and effectiveness of applying Evidenced Based Policing	Preventing Crime
EBP	Digital evidence	Preventing Crime
Finance	How do we measure value for money in the Constabulary?	Working Together
ICT	Optimise use of technology and digital innovation	Preventing Crime
LPC	Reduce the number of repeat victims of ASB	Preventing Harm
LPC	Reduce the number of hate crimes	Preventing Crime
LPC	Reduce offences of fly-tipping	Preventing Crime
LPC	Improve recording of rural crime	Preventing Crime
LPC	Manage risks presented by Night Time Economies (NTEs)	Working Together
LPC	Increase awareness of cuckooing in the community	Preventing Harm
LPC	Better utilise the benefits of Body Worn Video (BWV)	Preventing Crime
LPC	Prevent road death and serious injury collisions	Preventing Harm
LPC	Assessing the impact of volunteers	Working Together
Neighbourhood Policing	Taking a partnership oriented policing approach and using targeted community engagement	Working Together
People	Understanding and addressing issues under-representation in the workforce	Increasing Trust
People	Understanding and address issues of disproportionality (police powers)	Increasing Trust
People	Manage transition to new student officer training requirements (PEQF)	Working Together
People	Embed a culture of transparency, accountability and ethical behaviour	Increasing Trust
People	Wellbeing of officers and staff	Preventing Harm
Prevention & Deterrence	Expand use of electronic tagging within ex-prisoners with relation to acquisitive crimes	Preventing Crime
Prevention & Deterrence	Applying cost benefit tool to measure impact of preventative activity	Preventing Offending
Prevention & Deterrence	Provide diversionary opportunities for youths	Working Together
Public Contact	Reduce repeat demand in 999 calls, 101 calls and incidents recorded	Preventing Crime
Public Contact	Improve victim satisfaction with the service received from the police	Increasing Trust
Safeguarding	Reduce harm in relation to domestic abuse, through partnership working and problem solving	Preventing Harm
Safeguarding	Protect persons with mental health issues and manage the demands they place upon the Constabulary	Preventing Harm
Safeguarding	Protect and reduce the number of vulnerable people exposed to harm caused by criminal and sexual exploitation - adults	Preventing Harm
Safeguarding	Reduce the number victims of domestic abuse related crime (Underreporting)	Preventing Crime

Safeguarding	Reduce the number of stalking and harassment cases	Preventing Crime
Safeguarding	Improve service to victims of Domestic Abuse	Preventing Harm
Safeguarding	Improve the effectiveness of orders	Preventing Harm
SOC	OCGs -Serious and Organised Crime including human trafficking & modern day slavery	Preventing Crime
SOC	Reduce the number of County Lines and the supply of illicit drugs	Preventing Crime
SOC	Reduce serious youth violence including gang crime	Preventing Crime
SOC	Reduce the number of homicides	Preventing Crime
SOC	Reduce the number of drug-related homicides	Preventing Crime
SOC	Reduce the number of crimes involving the criminal use of a firearm	Preventing Crime
SOC	Tackle cross-border OCG (County Lines) criminality	Working Together
Victims	Use Echo as well as other engagement tools to improve service provided to victims	Increasing Trust
Victims	Fine tune police communications both internally and externally in response to a technologically advanced world	Increasing Trust
Victims	Maintain short call answering times to 999 and 101 calls	Preventing Offending