

MEETING	Decision Making Meeting
DATE	11/02/21
TITLE OF REPORT	The SIM Project
SUBMITTED BY	DCI Anna WRIGHT
PURPOSE OF REPORT	To re-start the SIM project and run it for 12 months
DECISION(S) REQUIRED	To approve £40,500 from the Prevention and Innovation Fund to run the project for 12 months.
FINANCIAL IMPLICATIONS	<p>When the SIM project was initially proposed the OPCC agreed funding from the 'Innovation and Efficiency Fund' (2018/2019/2020) for: x1 A4 Police staff, X1 HPFT Co-ordinator and x1 vehicle hire – a total cost of £112k for 12 months.</p> <p>The SIM Project started but was temporarily stopped in April 2020 (details below). As a result, £42,000 of the original funding was utilised and the remainder was put back into base budget.</p> <p>This proposal requests approval of £40,500 from the Prevention and Innovation Fund.</p>
RISK IMPLICATIONS	<p>If the funding is not provided then the persons that are eligible under this project will not be provided with bespoke care/action plans they need to best support them at their time of crisis.</p> <p>Additionally, these persons will continue to utilise the daily resources of police, ambulance staff and other emergency service therefore putting these already limited resources under immense strain.</p>
LEGAL IMPLICATIONS	There is an information Sharing Agreement between services that has been through the Constabulary legal channels. All agencies have signed. The Constabulary is still required to sign this ISA.
EQUALITIES IMPACTS	<p>The proposed scheme will not adversely affect any particular community/communities.</p> <p>The benefits of the scheme are that the service users will be supported to help change their key crisis decisions and consider healthier and safer responses to often highly complex emotions. The result of this will be fewer 999 calls, fewer ED</p>

	attendances and fewer mental health detentions therefore alleviating some of the demand on these agencies.
FREEDOM OF INFORMATION EXEMPTION SECTION IF APPLICABLE	Not exempt

1 INTRODUCTION

Serenity Integrated Mentoring (SIM)

SIM is a model of care where Police and NHS staff work together to support people who regularly access mental health services who are struggling with complex behavioural disorders and often request emergency services while making limited clinical progress.

The focus is on high intensity (repeat) users of 999 callers / A+E attenders.

2 BACKGROUND

In 2013, a new and integrated model of care called the ***Serenity Integrated Mentoring (SIM)*** was piloted on the Isle of Wight. SIM brought mental health professionals and police officers together. In joint mentoring teams, they began to intensively support service users who were struggling to manage high frequency and high-risk crisis behaviours. By combining the clinical expertise of a mental health professional with the boundary setting skills of a police officer in a personal, relational and consistent approach, the pilot showed that service users could start to change their key crisis decisions and consider healthier and safer responses to often highly complex emotions. The result was fewer 999 calls, fewer ED attendances and fewer hospital admissions.

Once the pilot had proven that the concept had worked, further work was then completed to identify the reasons why it worked and to record all the quantitative and qualitative benefits. These were published in a pilot report in Feb 2015.

In July 2015, the SIM model of care was formally acknowledged and commissioned by IOW CCG as a permanent component of their crisis pathway and in 2016, a team led by Sir Bruce Keogh (Clinical Director of NHS England) reviewed SIM and decided that it was ready and fit for national scaling across the NHS. As a result, SIM is now one of 8 health innovations being supported by the ***NHS Innovation Accelerator*** programme (2016/2017 cohort).

As part of the NIA programme it was identified that a professional network was required to connect the increasing number of SIM teams together so the ***High Intensity Network*** was launched; an online community that enables all SIM teams to use the same training resources, collect and analyse the same patient data and connect practitioners each month with clinically themed webinars.

This network meets all the key recommendations of the current ***Five Year Forward View for Mental Health*** strategy.

The online network can be found at www.highintensitynetwork.org.

SIM is now a multiple award-winning model of care, having won the **HRH Prince of Wales Award for Integrated Approaches to Care** at the **Nursing Times Awards 2016** and more recently, both the **Mental Health** category and the **Clinical Support Services** category at the **HSJ Value Awards 2017**. By commissioning your Mental Health provider to launch a SIM team and connect with other teams through the High Intensity Network, your NHS will be joining an international community of health practitioners and police officers all determined to achieve a standard of care for some of the most vulnerable people using the NHS. From 2017 to 2018 the 'High Intensity User' in Hertfordshire cost the county an estimated £1471250 amounting to 752 detentions with 31% of 5136 being repeat subjects.

In the time that the Hertfordshire SIM was up and running it had identified 3 individuals that were all at different stages of the process. This demonstrates that there is a demand for such a scheme. Additionally, the MHPT has also already identified further potential individuals who could be considered if the funding is agreed.

This scheme has been utilised across a number of Constabularies where they have proven it to be very successful with persons receiving the support they need alongside huge savings on resources across the agencies.

3 DECISION(S) REQUIRED

The SIM project was started in Hertfordshire on the 'Rotational Model' which meant that although the funding had been made available to HPFT to fund a dedicated member of staff they decided not to use it but instead used existing members of staff who already had dedicated roles and responsibilities.

The result of using the 'Rotational Model' was that progress was extremely restricted as all visits have to be completed with both practitioners' present. As a result, out of frustration the A4 Police staff member resigned from the post and left the project in April 2020.

The HPFT acknowledge that the initial model was not successful due to competing demands on their staff.

HPFT have agreed to fully fund x1 dedicated A5 Clinical SIM Co-ordinator to work alongside the A4 Police Staff member if we can agree the proposed police funding for this post.

An MOU has not yet been written in relation to this however will be if this bid is granted.

This report is therefore requesting the following:

- X1 Full Time A4 Police Staff SIM Project Staff: Cost: £36500 (2020/2021 average A4 pay rate)
- X1 Laptop and Licence £4000

Total Cost and Funding required for one year: **£40500**

The amount proposed will be the most required as HPFT may be able to fund the licence in full and part of the police staff post.

It will take around 3 months to recruit into this specialist roles.

The cost of the posts will increase as the above rates are 2020/2021 costs. The 2021/2022 rates are likely to increase by 2.5%.

If the pilot is successful the;

4 PROPOSED RECOMMENDATION(S) AND RATIONALE

If the funding is agreed the recommendation is to re-start the programme under the new structure with x2 dedicated SIM project staff members therefore providing the programme the best opportunity.

The proposal is to recruit the staff members ready to commence in March 2021 and run the scheme for 12 months. This would enable us to collate sufficient data to fully understand the impact of the scheme and to determine whether in the long term the project should be embedded as daily business within the MHPT.

5 BACKGROUND PAPERS



DOCUMENT 6 -
Business Case (August)



142. SIM
presentation HERTFOI



20200625
Hertfordshire Q2 Rep



20200220
Hertfordshire Baseline



20200220
Hertfordshire Q1 Rep



20190423
Hertfordshire ISA v 1C